



Product Monitor

Product Information

Product Monitor is Anchor Software's database application that captures user and run-time information, and other statistics and data from Anchor solutions. Users can create a global view of the data processed through the tracking of every Anchor solution and every job connected to the Product Monitor database. The information in the database can be used for deep-dive analysis and reporting, and to trigger other internal processes. Companies who use Product Monitor can also leverage it for internal departmental billing, where Anchor products are being used only by specific departments or divisions.

All information in the database is displayed on an easy-to-read, 2 section Dashboard. Section one is the overview of live and archived jobs for each Anchor solution. Section two is where the user can view the real-time status of each active job. Users then select the View Jobs button to view individual product info.

The dashboard provides a high-level overview of job processing across different Anchor products. It includes sections for 'MaxCass OS Jobs Overview', 'MaxDup OS Jobs Overview', 'MaxPrint Jobs Overview', 'MaxPresort OS Jobs Overview', 'DataDialog Jobs Overview', 'PowerSort Jobs Overview', 'DoAlls Jobs Overview', and 'MaxConvert Jobs Overview'. Each section shows the number of live and archived jobs. Below these are sections for 'MaxCass OS Live Jobs', 'MaxDup OS Live Jobs', 'MaxPrint Live Jobs', and 'MaxPresort OS Live Jobs', each with a 'View Jobs' button to drill down into details.

Product Monitor:

- Provides customers with a global view of their data - including tracking for every job process.
- Allows the user to review all executed and archived jobs via a web-based dashboard.
- Captures Server details, such as operating system, number of cores, and processor type(s).
- Captures username details on who submitted a job.
- Records useful details about the run process (what processed, product version number, when it processed, when it ended and how long it took).
- Captures real-time information on JobID, description, date, start time, end time, etc.
- Records statistics that are written to hardcopy reports, allowing the creation of ad-hoc reports.
- Provides the ability to write to MySQL, MSSQL, and SQLITE.
- Reports the performance of the following Anchor Software products:

This screenshot shows a detailed view of 'MaxPresort OS Live Jobs'. It includes a search bar and export options for Excel, CSV, and PDF. The main data is presented in a table with the following columns: PM Identity, Job ID, Job Description, Job Name, Product Name, Product Abbrev, Product Version, System Data Version, List Data Version, User Name, Machine Name, Event DateTime, Customer Name, Employee Name, and Job. The table contains three rows of job data.



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